

OPPORTUNITY

eCommerce Project Manager

eCommerce digital agency

An eCommerce digital agency is looking for a Project Manager to lead website builds, platform improvements and integrations for retail and eCommerce clients. This role requires both platform-specific project experience and an understanding of the eCommerce industry. You should know how delivery decisions affect trading, customer experience and day-to-day operations.

What you will do

- Manage projects from discovery and planning through to launch and handover.
- Own project plans, budgets, timelines, risks and stakeholder updates.
- Coordinate developers, designers, testers and client teams.
- Turn commercial requirements into clear deliverables and priorities.
- Manage platform builds, migrations, integrations and ongoing improvement work.
- Oversee testing, launch preparation and post-launch support.
- Build strong client relationships and communicate progress clearly.

Essential experience and skills

- Project management experience on at least one major platform - Magento / Adobe Commerce, Shopify / Shopify Plus, BigCommerce or commercetools.
- Experience in the retail or eCommerce industry and an understanding of online store operations.
- A track record of website builds, migrations, integrations or significant platform improvements.
- Confidence managing scope, budgets, timelines and competing priorities.
- Ability to work with technical teams and explain delivery issues to non-technical stakeholders.
- Knowledge of product discovery, checkout, payments, fulfilment and returns.

Useful experience

- Working in an eCommerce or digital agency.
- ERP, PIM, CRM, payment or fulfilment integrations.
- Projects across more than one eCommerce platform.
- Agile delivery methods, Jira, high-traffic retail sites or complex catalogues.

What success looks like

You will deliver projects that launch smoothly, meet agreed commercial goals and give clients confidence throughout the process.

Interested in this role?

Send your CV and a short note to Connect.

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